

FOR THE MEMBER FOR SANDRINGHAM

Energy Legislation Amendment (Energy Fairness) Bill 2021 reasoned amendment

I move, That all the words after 'That' be omitted and replaced with the words this House refuses to read this Bill a second time until the Government has:

- (1) reviewed the efficiency of the Energy and Water Ombudsman of Victoria (EWOV) in resolving complaints about energy contracts sold through telemarketing and door-to-door sales;
- (2) thoroughly investigated the consumer protection outcomes of mandating that energy companies and agents that sell products through the solar homes initiative join an approved dispute resolution scheme such as EWOV;
- (3) examined the empirical need for enhanced consumer protections in the energy market;
- (4) investigated the prohibition of commission-based remuneration for direct marketing workers who operate in the energy sales sector;
- (5) investigated the consumer protection outcomes of requiring all energy contracts sold through direct marketing to be pre-lodged with the Essential Services Commission;
- (6) reviewed the avenues through which do not knock stickers are made available and advertised to vulnerable cohorts within the Victorian community; and
- (7) reviewed the effectiveness of plain information statements as a form of consumer protection.